

# POND NEWSLETTER



## DEUTSCHE BUNDESBANK

Since July 1st, 2011, Pond Security Service has been providing the security services for the renowned German Federal Bank Central Office in Frankfurt.



The Personnel requirements were set very high by the Bundesbank and security personnel were re-

quired to undergo specialized training by Pond Security and the Pond Academy. This was accomplished and we made the transition on schedule.

The German Federal Bank compound consists of several buildings as well as a museum and park areas. There are various stationary and roving patrols to provide protection for this large area.

The security personnel duties include ID and vehicle checks, issuing of passes, and ground patrols with guard dogs.

With the aid of six supervisors and the support of several Federal Bank officers, the Site Manager, Mr. Sven Kilian, had his team up and running.

It is important to note that every employee at this site holds the "Certified Guard and Security Personnel" (IHK) qualification, thereby ensuring a high quality standard for the entire site.



We are very proud of the significant efforts and initiatives that our employees demonstrated to make this transition a success.

## HONOR CEREMONY OF THE STATE'S BEST

At this year's Honor Ceremony, hosted by the Hessen State Government, to recognize the best in the Field of Continuing Education, Mr. Otto Hossinger was honored for having the top score on the "Certified Guard and Security Personnel" examination.



Mr. Hossinger has been em-

ployed at the Stuttgart site since 2003 and has worked the positions as supervisor and site instructor. His training for the "Certified Guard and Security Personnel" qualification at the Pond Academy Training Center began in October 2010 and ended with examinations in February 2011. Mr.



Lori Pond, Karl-Otto Hossinger, Reguy Lane

Hossinger took over as Site Manager in March of this year upon completion of this schooling.

Initially, Mr. Hossinger's goal was only to "pass" the examination. However, when the invitation to the Honor Ceremony of the State's Best arrived,

his was naturally overjoyed. Mr. Hossinger, along with winners in the other categories, was invited to Wiesbaden by the Hessen Chamber of Commerce (IHK) to take part in the combined Honor Ceremony on October 28, 2011. Congratulations to Mr. Hossinger on his outstanding achievement.

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## MANAGER CORNER

Another year is coming to a close, and I want to thank all of our security personnel, administrators, trainers, and managers for all the hard work each one of you put into making this a successful year.

It is because of you, our loyal employees that the company has an excellent relationship with our customers, and the name of Pond Security Service is held in high esteem wherever we go. You have performed at a high level no matter the challenge, difficulty, or hindrance.

Mr. Pond and I always talk about the need for Pond Security employees to have a teamwork first attitude, and for each employee to be highly motivated. You have exceeded our expectations for this year, and I want to thank you all for putting in the long hours, hard work, but still remaining friendly and motivated toward our customers, and your duties.

I truly appreciate the dedicated service you provide to our customers, our company, and each other.

I wish you and your families a happy holiday season, a good start to the forth coming year, and good health and much success in all you do. Always remember that above everything else you protect lives.



Reguy Lane

Sincerely,  
Reguy (Guy) Lane  
General Manager

## RAMSTEIN AIRBASE PAX TERMINAL „THE GATE TO EUROPE“

Ramstein Air Base PAX Terminal, "The Gateway to Europe" Introducing the Project Ramstein PAX Terminal:

Ramstein Air Base is the largest military airport outside of



the continental United States and primary entrance point for all military coming to Europe. This is why it is often referred to as "The Gateway to Europe" by many Americans. The current terminal facility

was built in 2003 to the latest technological standards.

At present there are still about 50,000 US military and their dependents stationed in and around Ramstein Air Base.

In September 2009, Pond Security Service was contracted to provide security services at the PAX Terminal.

The main duties of the employees are the controls of passengers and baggage using screening equipment, such as X-ray and handheld metal detectors, similar to those in use at commercial airports.

In addition, the entire area in and around the terminal is guarded with patrols at regular intervals by our personnel.

Service and information duties are also part of the daily routine, as well as close cooperation with the US military, the Federal German Police and the German and American customs officials.

At the start up 50 personnel were employed. They were led by 4 shift supervisors and managed by Mrs. Linda Steiner, Site Manager and Mrs. Sandra Lewandowski, Assistant Site Manager.

The initial guard contract was awarded for only one year. After 1 year, the Air Force extended the contract for an additional 6 months to allow for a new contract solicitation.

Pond Security was under-bid and unfortunately lost the contract in March 2011 to a competitor. Mr. Pond made the generous offer to re-train our personnel and keep them employed at other locations. The employees were gratefully for the opportunity to work at other

Pond Security locations and many accepted the offer.



Team „Ramstein“

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The quick initiative by the Pond Academy staff and two key site instructors, Mrs. Dajana Stratman, Kaiserslautern and Mr. Harry Jung, Miesau, it was possible to further train the majority of the personnel at the Pond Academy and at on-site work locations where actual hands on training could be provided to facilitate placing them on jobs at other sites.



During the time our competitor was providing service, the Air Force quickly learned that a lower price isn't always better and they greatly missed the professional collaboration with us. Just after 4 months, Pond Security was awarded the contract again, this time for 4 years.

After the new contract was issued we were able to re-employ the personnel at the terminal. We are looking forward to proving the USAFE our continuing high standards of personnel and procedures.

## ERA MORSLEBEN - NEW IN THE COMPANY

On July 1st 2010, Pond Security added Morsleben Radioactive Waste Depot to its long list of clients. Morsleben is located in the State of Sachsen-Anhalt near the state capital of Magdeburg. We were able to secure and provide jobs for more than forty employees from the incumbent and welcome them to our Pond-Family.

Prior to taking on the mission of securing this very politically sensitive facility we were given clear guidance by our client, the DBE., that Pond Security must qualify its employees as quickly as possible to the level of "Certified Guard and Security Personnel". This training is critical because it allowed us to secure the



only certified nuclear storage facility of its kind in Germany. It was possible, in close collaboration with our training

## OUTSTANDING EMPLOYEES

Our security officers don't just restrict their vigilance to their assigned duty areas, but also keep a watchful eye on what is going on around them.

This was demonstrated on June 13th, 2011 at Bremerhaven, the most northern of Pond Security Service Germany-wide sites, when Mr. Michael Bohn was on patrol at the 950th U.S. Army Transportation Company heard an alarm sounding from a nearby property belonging to the Rotek Company.

Mr. Bohn immediately reported this observation by radio to his colleague Mr. Stefan Pleuss at the US Installation IDS monitor room. Mr. Pleuss who was scanning the neighboring property by camera observed a person fleeing from one of Rotek's buildings. He immediately called the German police and gave them a detailed description of the person.



Team „Bremerhaven“

When the police arrived, our security officers provided witness accounts and personal data to include a video of the incident. Later on we were informed that the suspect had been apprehended. Credit is due to the excellent work of our security officers in Bremerhaven.

center, Pond Academy, to train on-site those employees who needed the additional qualifications. Along with some newcomers, our security team now consists of nearly 50



Officers, protecting the nuclear facility in a three-shift system. Their duties include, among others, the entry and exiting checks; preparing entry documents; roving patrols with security guard dogs; guarding the entrance to the former salt mine tunnel; and securing

the underground the security zones with the aid of security cameras.

This contract enables us the opportunity to show our commitment and solidify our reputation in the civilian sector.

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## „OPEN HOUSE“ AT THE POND ACADEMY

On August 20th, 2011, the Pond Academy Training Center opened its doors for an "Open House". Several hundred visitors were offered an interesting and varied entertainment program about "Safety and Security".



The program included demonstrations by the patrol and explosives detector dog teams as well as self-defense techniques that are offered in various training courses at the Academy. In addition,

"Kletter Spezial Einheit" conducted a daring rappelling demonstration from the training center's roof. Visitors were able to prove their agility by test-riding a Segway on a marked course.

Visitors toured the facility and were able to view classrooms and the auditorium which were designed to the latest technical standards. Demonstrations of the baggage screening equipment showed how baggage is screened at the airports for banned items.

Tours through the state of the art "Pond Rhein-Main Shooting Cinema" were particularly a favorite. In addition to the shooting gallery being used to train security officers, it is also very popular with sports marksmen and hunters.



Lori and Daniel Pond with visitors of Pond Security LLC (Virginia, USA)

"Summing it up, the "Open House" was a success", stated the Managing Director, Lori Pond. "The overall positive feedback from our guests has prompted us to consider this as a yearly event."



## TRAINING CALENDAR

### January

IHK § 34a	09.01.	-13.01.2012
WSK	16.01.	- 20.01.2012
PWS	23.01.	- 27.01.2012
Hundeführer	09.01.	- 20.01.2012
Schiessleiter B	09.01.	- 13.01.2012

### February

IHK § 34a	06.02.	- 10.02.2012
WSK	13.02.	- 17.02.2012
PWS	20.02.	- 24.02.2012
SIBA G	14.02.	- 15.02.2012
ADA-Teil 1	06.02.	- 10.02.2012
PR-24 Aufbau	01.02.	- 02.02.2012

### March

IHK § 34a	05.03.	- 09.03.2012
WSK	12.03.	- 16.03.2012
PWS	19.03.	- 23.03.2012
GSS Start	12.03.-	23.03.2012
Hundeführer	05.03.	- 16.03.2012

All Courses Are Held at the Bildungszentrum Pond Academy GmbH in Freigericht-Bernbach. Further classes can be scheduled upon requests.  
[www.pond-academy.com](http://www.pond-academy.com)  
[anmeldung@pond-security.com](mailto:anmeldung@pond-security.com)

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*As the year ends, the traditional celebrations of the holiday season will begin. We wish all of our employees and their families, a very Merry Christmas and Happy New Year. We sincerely wish everyone a wonderful and peaceful holiday. We look forward to our continuing relationship in 2012.*



Pond Security Service GmbH & Bildungszentrum Pond Academy GmbH